

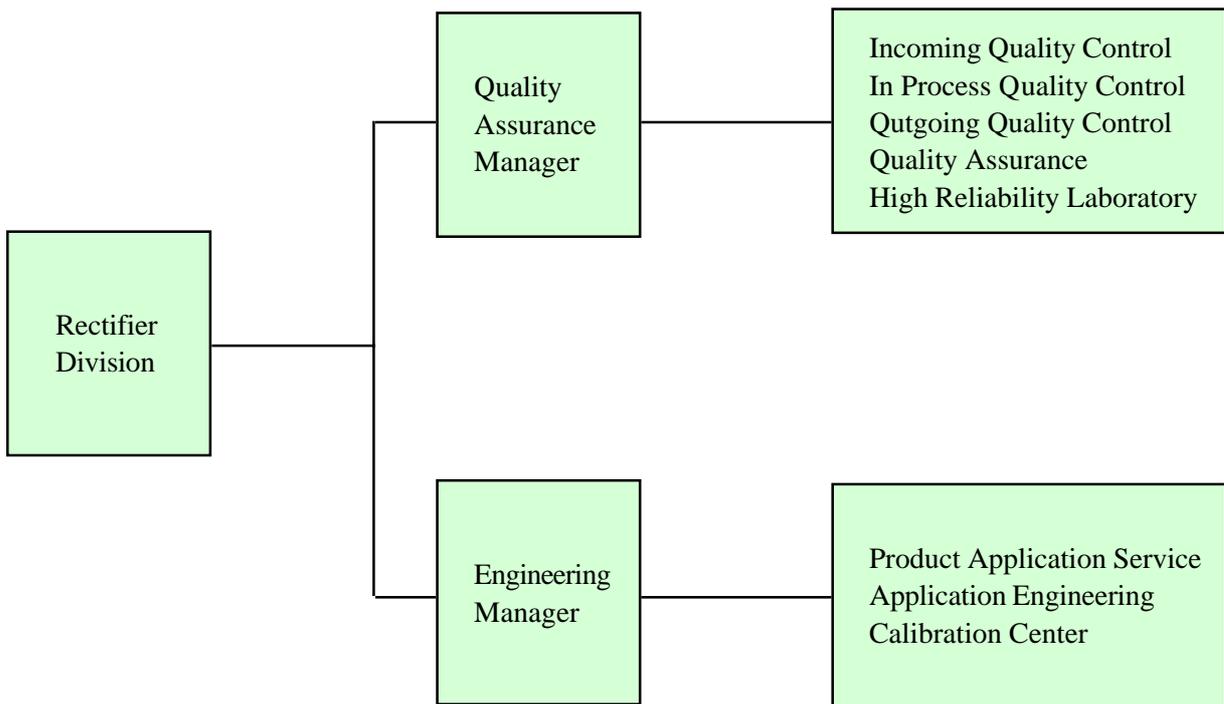
RECTRON QUALITY / RELIABILITY PROGRAM

1-1 Quality Control System-Basic Concepts

Rectron first achieved ISO-9000 status in 1994. Naturally, Rectron has modeled its internal quality and reliability standards around the ISO-9000 model. In June 1999, Rectron will take the next step by fully implementing QS9000, a quality standard devoted to the harsh under-hood requirements of the automotive industry. In addition, all departments are required to attend regularly schedule training sessions on topics such as Statistical Process Control (SPC), Just-Time (JIT), Zero Defect Programs, and TQM.

The information listed below is intended as a general overview of Rectron's quality and reliability capabilities. Further details and explanations can be found in the Rectron Quality Manual.

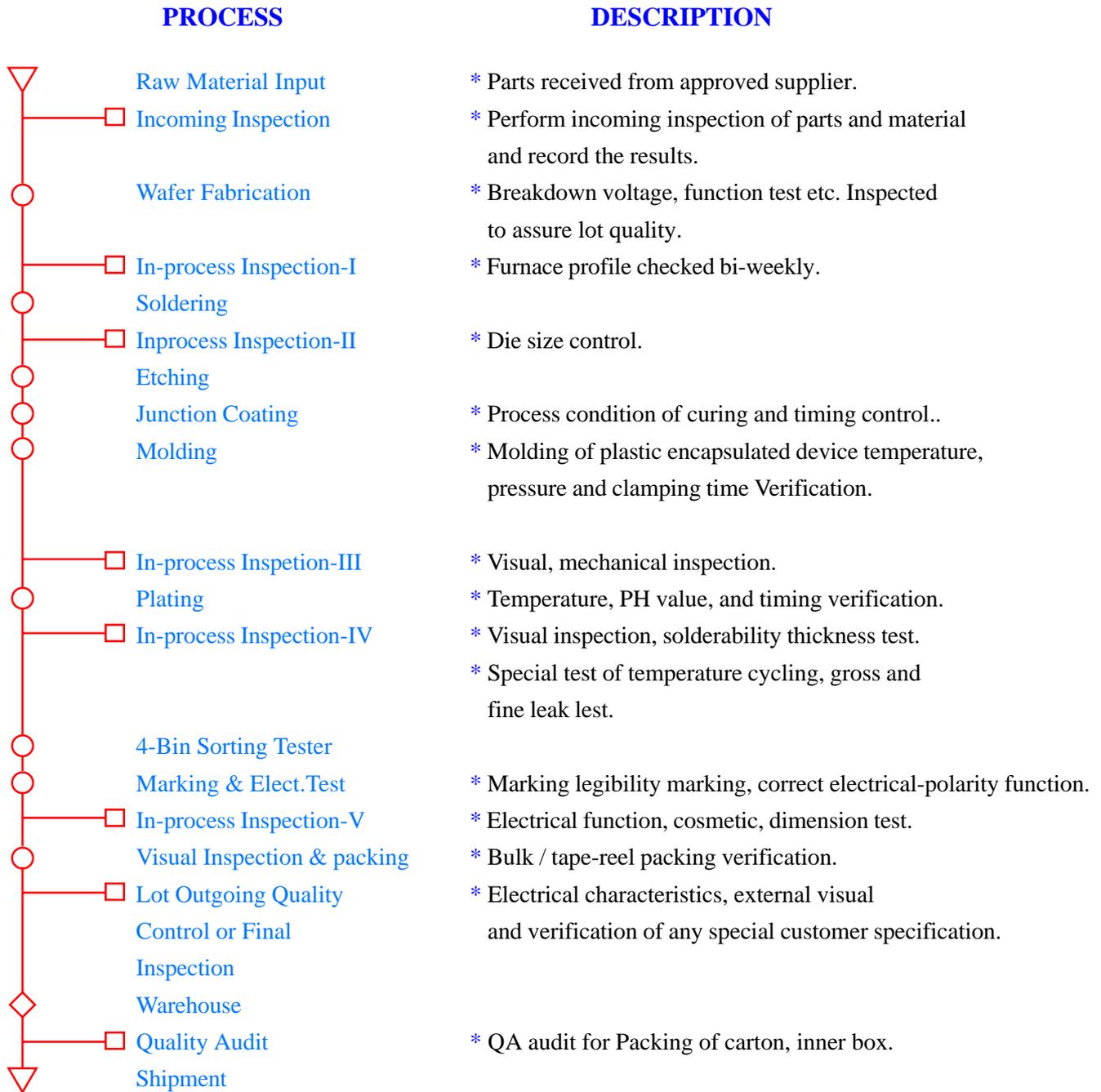
1-2 Reporting Flow Chart



1-3 Quality Control Flow Chart

In process quality control (IPQC) is a key element of the Rectron quality process. Below is a flow chart of major in process QC inspection points from wafer process to final shipment.

FIG.1 Folw Chart of the Manufacturing Process



1-4 Main Function of Quality Control Departments

1-4-1 I.Q.C (Incoming Quality Control)

1. New vendor evaluation.
2. Vendor survey.
3. Incoming (materials, parts, chemicals) inspection.
4. Incoming quality analysis.
5. Purchasing specifications.
6. Lead evaluation.
7. Wafer analysis.
8. Solder analysis.
9. Silicon rubber function test.
10. Molding compound evaluation.
11. Corrective action follow up for defective materials.
12. First in, first out check.

1-4-2 I.P.Q.C (In-Process Quality Control)

1. Quality control.
2. Processing analysis.
3. Statistical analysis.
4. Failure analysis.
5. Soldering analysis.
6. Etching analysis.
7. Control charts.
8. Engineering change notifications
9. Review of operating instructions.
10. Production yield analysis.
11. Scrap material control.
12. Rejected lot analysis.
13. Corrective action.
14. Check testing equipment calibration.
15. Pull, break, bend, twist and flammability tests.

1-4-3 O.Q.C. (Outgoing Quality Control)

1. Outgoing inspection and product analysis.
2. Customer specification review.
3. Internal specifications review.
4. Routine inspections / customer records.
5. Documentation check.
6. Provide certification.
7. Statistical analysis.
8. Correlation with customer.
9. Sampling check.
10. Package standards review.

1-4-4 HI-REL (High Reliability Laboratory)

1. Environmental and life qualification assurance
 - * Terminal strength
 - * Solvent resistance
 - * Solderability
 - * Solder resistance
 - * Forward surge
 - * Temperature cycling
 - * Thermal shock
 - * Humidity test
 - * Pressure cooker test
 - * Operating life
 - * Thermal fatigue
 - * High temperature reverse bias
 - * High temperature storage
2. Product family surveillance analysis.
3. Customer specification qualification.
4. Test procedure set up.
5. New process device & packing evaluation
6. Failure analysis.
7. Corrective action.
8. Product standards.

1-4-5 QA (Quality Assurance)

1. QC system evaluation.
2. Quality cost evaluation.
3. Calibration system monitoring.
4. Specification & drawing review.
5. Quality improvement activities.
6. Quality control circle.
7. PPM Program.
8. Design review.
9. Review first-in first-out at warehouse of finish products.

1-4-6 QS (Quality Service)

1. Reply to customer's claim.
2. Marketing quality survey.
3. Failure mode defects analysis, and verification.
4. Product shipment, packing and storage analysis.
5. Product safety specification review.

1-4-7 A.E. (Application Engineering)

1. Sample order preparation.
2. Issue internal product specifications.
3. Customer specification review.
4. Evaluation of new products.
5. Product failure analysis.
6. Catalog and data sheet preparation.
7. Rectifier application consulting.

1-4-8 Calibration Center

1. Equipment calibration and set up.
2. Evaluation, calibration and accuracy checking of new Equipment.

1-5 Reliability Experiment

Item Test	Condition	Rference
1. Solder Resistance	@260 ± 5 ⁰ C for 10 ± 2 sec.	MIL-STD-750C
2. Solderability	Immerse body into solder 1/16" ± 1/32" @230 ± 5 ⁰ C for sec.	METHOD-2031 MIL-STD-202F METHOD-208
3. Pull	1 Kg in axial lead direction for 10sec.	MIL-STD-750C METHOD-2036
4. Bend Lead	0.5 Kg weight applied to each lead bending are 90 ⁰ + 5 ⁰ for 3 times.	MIL-STD-750C METHOD-2036
5. High Temperature Reverse Bias	VR=80% rated @T _A =100 ⁰ C125 ⁰ C for 1000hrs.	MIL-STD-750C METHOD-1026
6. Forward Operation Life	rate average rectifier current @ T _A = 25 ⁰ C for 500hrs.	MIL-STD-750C METHOD-1027
7. Intermittent Operation Life	on state: T _J =125 ⁰ C-175 ⁰ C with rated I _{RMS} power for 5min. off state: T _J =T _A +15 ⁰ C with cool forced air, on and off for 1000 cycles	MIL-STD-750C METHOD-1036
8. Pressure Cooker	15 PSIG @T _A =121 ⁰ C for 4hurs	
9. Temperature Cycling	-55/-65 ⁰ C+125 ⁰ C/150 ⁰ C dwelled for 30min. and transferred for 5min. total 10 cycles	MIL-STD-750C METHOD-1051
10. Thermal Shock	0 ⁰ C for 5min. Rise to 100 ⁰ C for 5min total 10 cycles	MIL-STD-750C METHOD-1056
11. Forward Surge	8.3ms single half sine-wave superimposed on rated load, one surge	MIL-STD-750C METHOD-4066-2
12. Humidity	@ T _A =65 ⁰ C, RH=98% for 1000hurs.	MIL-STD-202F METHOD-1038
13. High Temperature Storage Life	@ 150 ⁰ C for 1000hurs.	MIL-STD-750C METHOD-1031
14. Solvent Resistance	dip into freon @ 25 ⁰ C for 1min.	MIL-STD-202F METHOD-215

* Rectron Ltd. Performs the above reliability experiments by using MIL-STD-19500.

1.6 Calibration System

EQUIPMENT	CALIBRATION BY		CYCLE
	INTERNAL OR EXTERNAL	ORGANIZATION	
DIGITAL MUL TIMETER OSCILLOSCOPE	External	Electronics Research & Service Organization (ERSO) National Taiwan Institute of Technology (NTIT) Electronics Testing Center Taiwan (ETC)	6 Mon.
MEASURING INSTRUMENT	External	National Burean of Standard, Ministry of Economic Affairs	1 Year
TESTING INSTRUMENT	Internal	Calibration Standard Center	3 Mon.
MEASURING INSTRUMENT	Internal	Calibration Standard Center	6 Mon.

1-7 Quality Improvement and Monitoring Program

Purpose : To measure the effectiveness of test and inspection programs and to monitor the long-term reliability of current products and processes. Parts are randomly sampled from production and subjected to the following test :

1-7-1 Weekly Test

1-7-1-1 High Temperature Storage :

To determine electrical and mechanical characteristics of device. (at T_J maximum / 24 hrs.)

1-7-1-2 Solderability :

To determine the solder coverage on the device. (MIL-STD-202F method 208)

1-7-1-3 Solvent Resistance :

To verify that the marking or color-coding will not become illegible discolored or show any other type of deterioration. (MIL-STD-202F method 215)

1-7-2 Monthly Test

1-7-2-1 Solder Resistance : (MIL-STD-750C, method 2031.1)

To determine the device resistance to the high temperature encountered during soldering operation
 $T_A = 260 \pm 5 \text{ }^\circ\text{C}$ / $T = 10\text{-}12 \text{ sec.}$

1-7-2-2 Humidity Test : (MIL-STD-202F, method 103.1)

To evaluate the properties of materials subjected to high humidity. Condition :
 $\text{RH} = 98\%$ / $T_A = 65 \text{ }^\circ\text{C}$ / $T = 24\text{-}1000\text{hrs}$

1-7-2-3 Pressure Cooker :

To verify the properties and quality of the molding compound
 $T_A = 121 \text{ }^\circ\text{C}$ / 15 PSIG / $T = 24\text{-}96 \text{ hrs.}$

1-7-2-4 Temperature Cycling : (MIL-STD-750C, method-1051)

To determine the resistance of the device to expose to extreme high and low temperature.

Condition :

$T_H = 125\text{ }^{\circ}\text{C} / 150\text{ }^{\circ}\text{C}$	30 min.
$T_R = 25\text{ }^{\circ}\text{C}$	15 min.
$T_C = -55\text{ }^{\circ}\text{C} / -65\text{ }^{\circ}\text{C}$	30 min.

1-7-2-5 Thermal Shock : (MIL-STD-750C, method-1056)

To determine the resistance of the device with sudden extreme changing temperature.

Condition :

$T_H = 100\text{ }^{\circ}\text{C} / 125\text{ }^{\circ}\text{C} / 150\text{ }^{\circ}\text{C}$	5 min.
$T_C = 0\text{ }^{\circ}\text{C} / -40\text{ }^{\circ}\text{C} / -55\text{ }^{\circ}\text{C} / -65\text{ }^{\circ}\text{C}$	5 min.

1-7-2-6 Forward Life : (MIL-STD-750C, method-1027)

To determine the ability of the device to withstand operation at rated forward current.

1-7-2-7 Forward On-Off Life Test : (MIL-STD-750C, method-1036)

To determine electrical application of the device with practical simulation.

1-7-2-8 High Temperature Reverse Bias : (MIL-STD-750C, method-1026)

To determine characteristics of device under high temperature reverse bias.

1-7-2-9 High Temperature Storage : (MIL-STD-750C, method-1031)

To determine electrical and mechanical characteristics of device under high temperature conditions.

1-7-3 Test and Measure Quarterly

1-7-3-1 Vibration Test : (MIL-STD-202F, method 201A)

To evaluate the endurance of a device against vibration.

1-7-3-2 Impact Shock : (MIL-STD-202F, method 207A)

To determine the ability of various parts to withstand shock.

1-7-3-3 Thermal Resistance : (MIL-STD-750C, method-4066-2)

To test the device's thermal resistance between junction and ambient.

1-7-3-4 Forward Surge : (MIL-STD-750C, method-4066-2)

To determine the surge capability of the device.

1-7-3-5 Terminal Strength : (MIL-STD-750C, method-2036)

To determine the mechanical / stress ability of the device.

1-8 Corrective Action Report (CAR) and Return Material Authorization (RMA) System

1-8-1 CAR procedure

A "48hrs. Response Form" will be completed and faxed to the customer within 48hrs. of the initial notification by the customer. Suspect samples will be requested for evaluation. Once received, the suspect samples will be evaluated locally to verify the failure mode. Depending on the level of failure, all local inventory and factory WIP will be quarantined until root cause can be found, An 8D team will be appointed in serious cases.

The suspect samples will be expressed within 24hrs. to the appropriate Quality personnel at the Rectron (Taiwan) or Rectron (Malaysia) manufacturing facility for evaluation. It takes approx. 4 working days for the samples to clear customs and reach their destination. A final Corrective Action Report will be issued within 10 working days of receiving the samples. In total, the customer will receive an answer within 15 working days of Rectron receiving the suspect samples.

The CAR will explain the root cause of the problem, recommendation for disbursement of current stock, needed corrective actions taken to ensure the problem will not reoccur, and effective dates.

1-8-2 RMA Procedure

The complete RMA procedure is covered under QC inspection instruction no. P700004 rev.

B. An RMA number if deemed necessary will be generated and expedited to the customer once the corrective action report is issued.

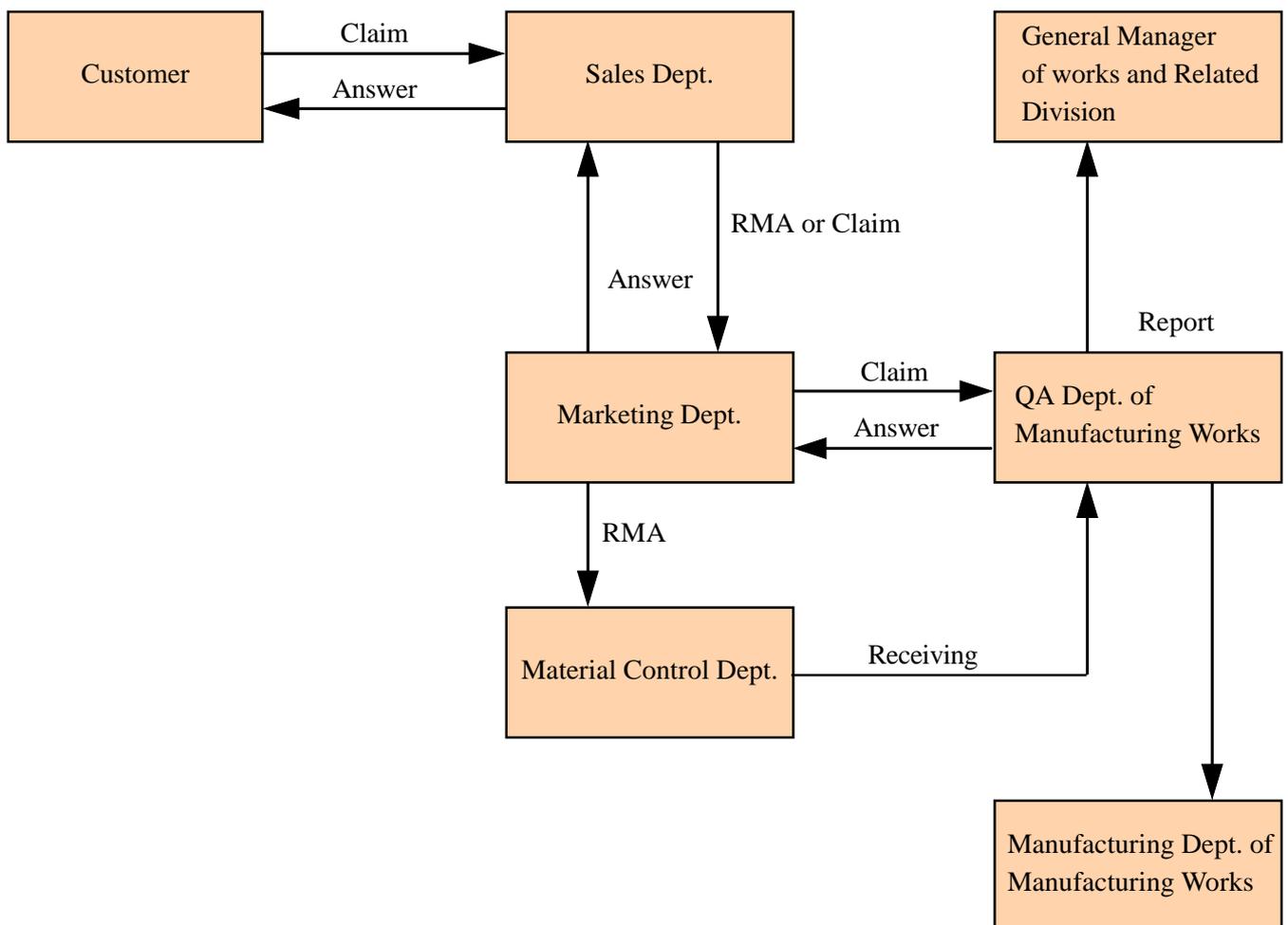
1-8-3 Specification and QA Contract

Performance, quality and reliability levels required by each customer are documented in their specification or QA contract prior to the delivery of any product. This specification control program requires a good working relationship with the customer in which information is exchanged which reveals potential problems and prevents misunderstandings. This includes the identification of defective items, verification of defective products and analysis of the causes, prompt feedback of the result, and support for the quality requirement of the customers in product acceptance, manufacturing process, and marketing.

1-8-4 Discrepancy Returns

Analysis and action procedures have been established as shown in FIG 2, for prompt handling of claims from the customer. This information is treated statistically by our quality memorandum retrieval system, and the results of the analysis is fed back to the responsible department. The manufacturing process information is then utilized to prevent reoccurrence and for improvement of reliability.

FIG 2 System of Quality Service & Claim Action Route (reference : marketing flow No. 059 date : 04-26-88)



RMA : Return Material Authorized